

# TA Remote



## Administrator Guide

# TA Remote Install

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TA Remote web-enabler provides browser based access to the application running on the host IIS server. To the end user, TA100 PRO & GENESIS PRO/SQL function identical to their desktop counterparts. No retraining of administration or management required.

**\*\*\*PLEASE NOTE: Installing TA remote will require your server to be rebooted please schedule according. \*\*\***

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## System Requirements

### TA Remote Server

Supports the following Windows operating systems:

Windows Server 2003 Standard or Enterprise Edition with Service Packs 1 and 2

Windows Server 2003 R2 Standard or Enterprise Edition

Windows XP Professional with Service Pack 2

Where applicable, these platforms are supported with or without the Security Rollup Package. Right-to-left languages are not supported.

### Requirements

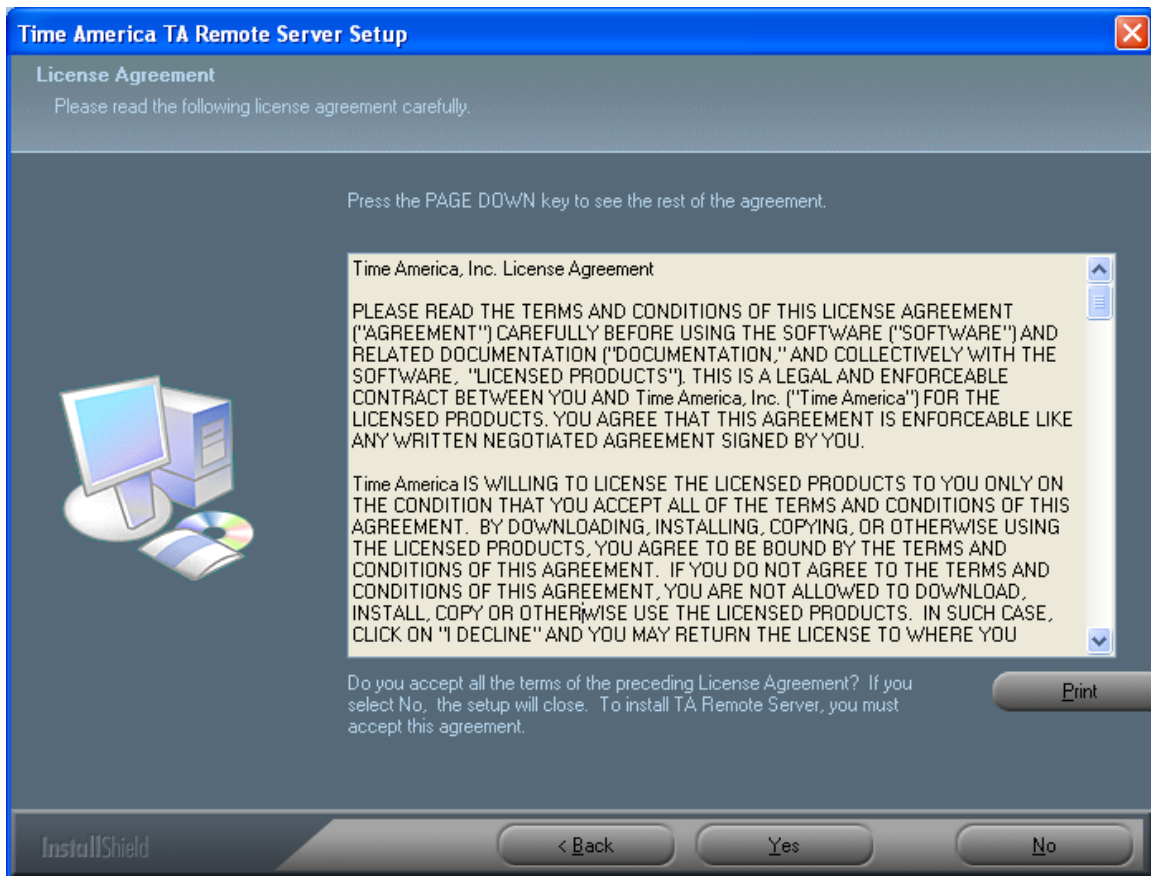
- A minimum of 256 MB of RAM is required, plus 5 MB of RAM per user, plus the memory required by the application(s) deployed via TA Remote. The server requires 500 MB of free disk space.
- TA Remote requires TCP/IP for network connections — TCP/IP must be installed prior to installation.
- A Web server must be installed on an available network machine in order to Web deploy TA Remote.
- TA Remote listens on registered port 491 for TCP and UDP packets.
- TA Remote Administrators must have administrative rights on the server.
- The server's display color depth must be greater than 256. (16 million or greater is recommended.)

## Install the TA Remote Server

Double-click the executable. It can also be unpacked and installed by running setup.exe in the root folder where it was unpacked. After installing TA remote, you will need to restart the server and then verify that the TA Remote Application Publishing Service is running.

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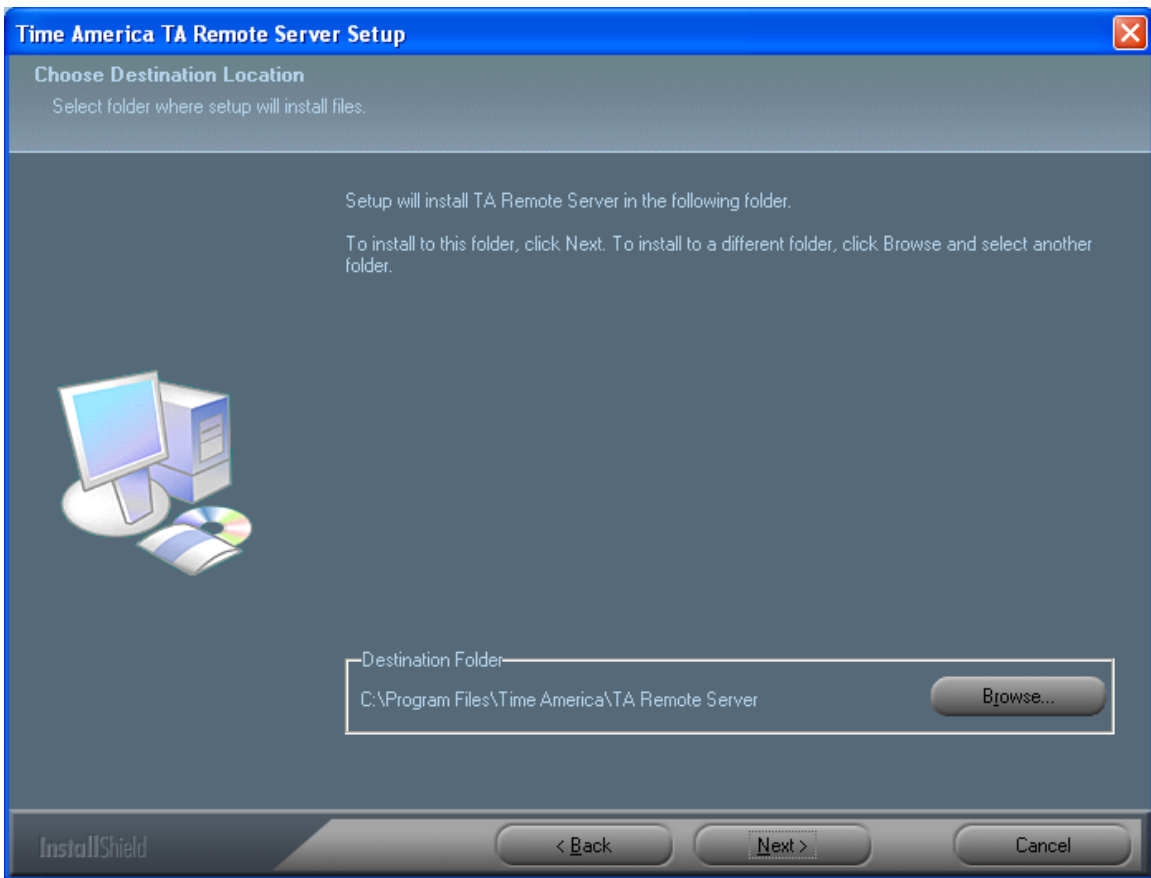
## 1. License Agreement



Click "Yes".

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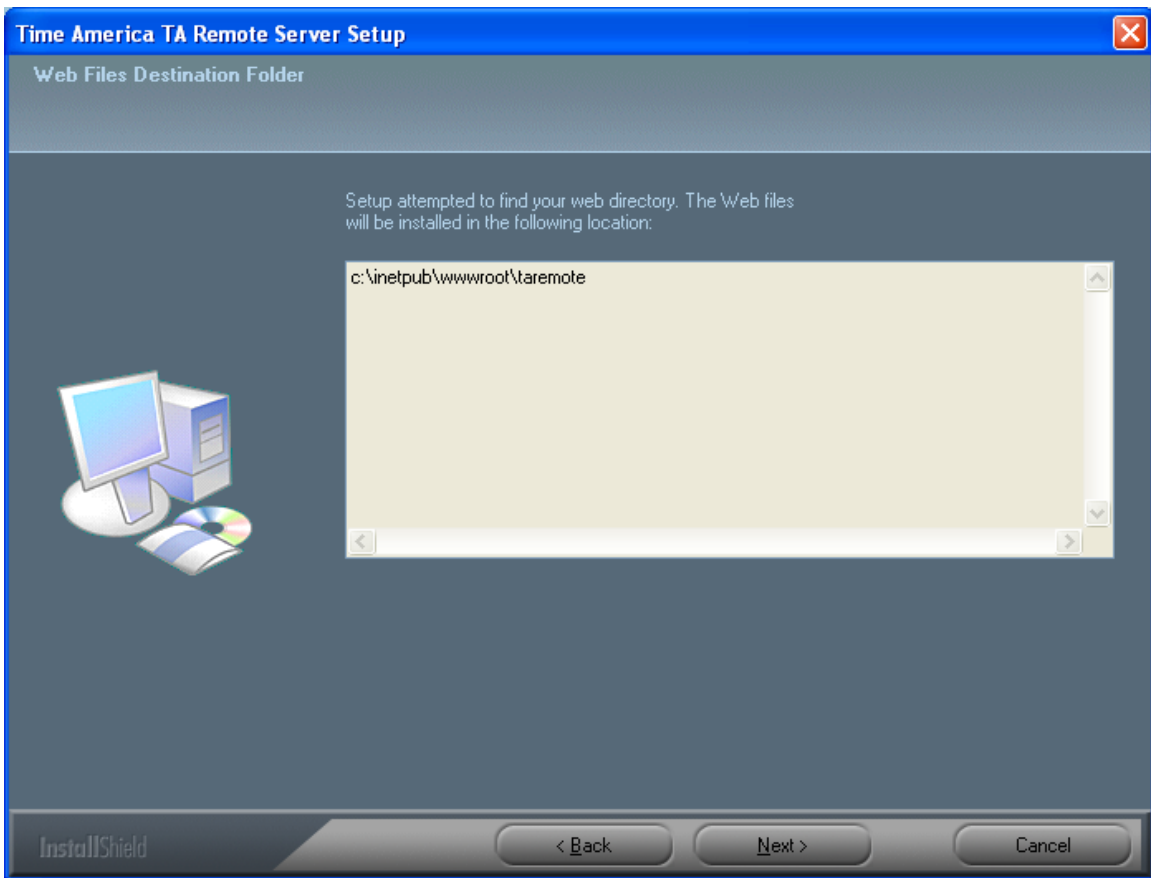
## 2. Choose a Destination Location



The executable will create a folder in your local drive. Click “Next”

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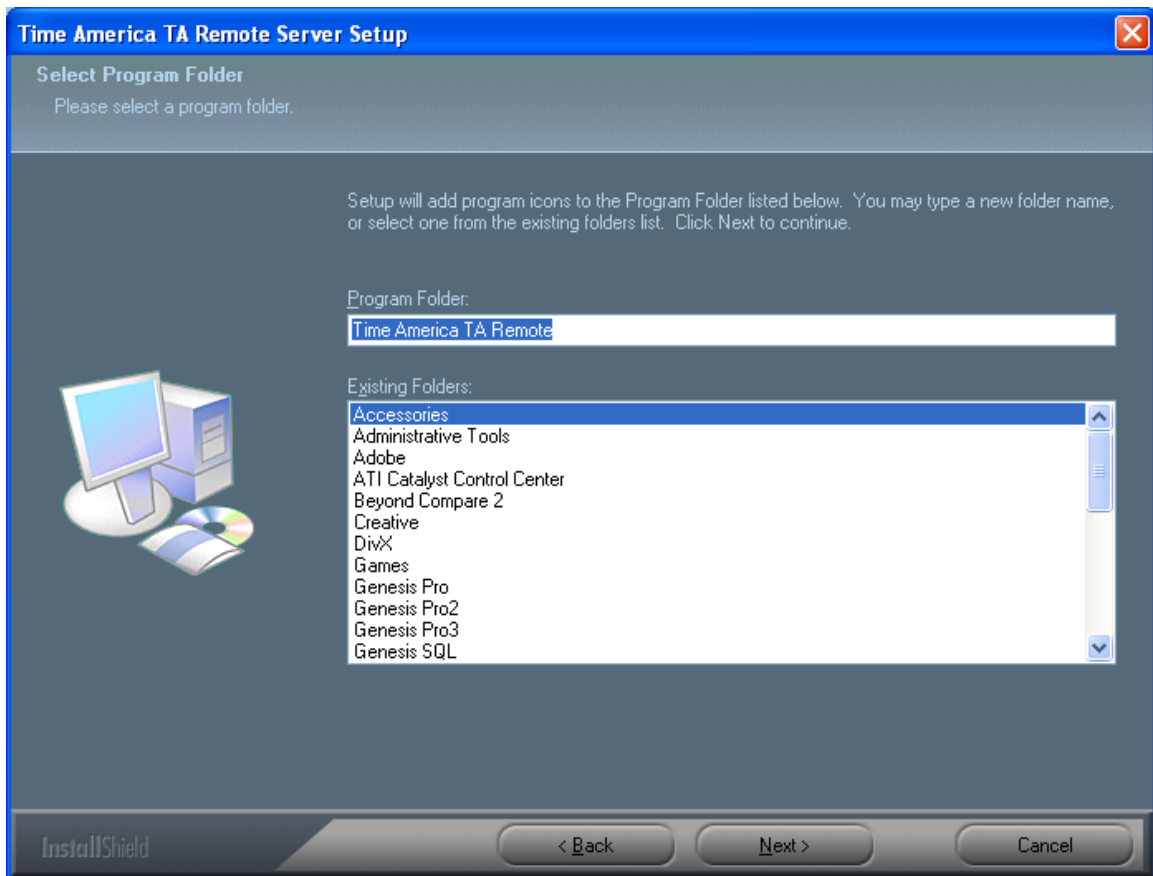
## 3. Web Files Destination Folder



**Click "Next".**

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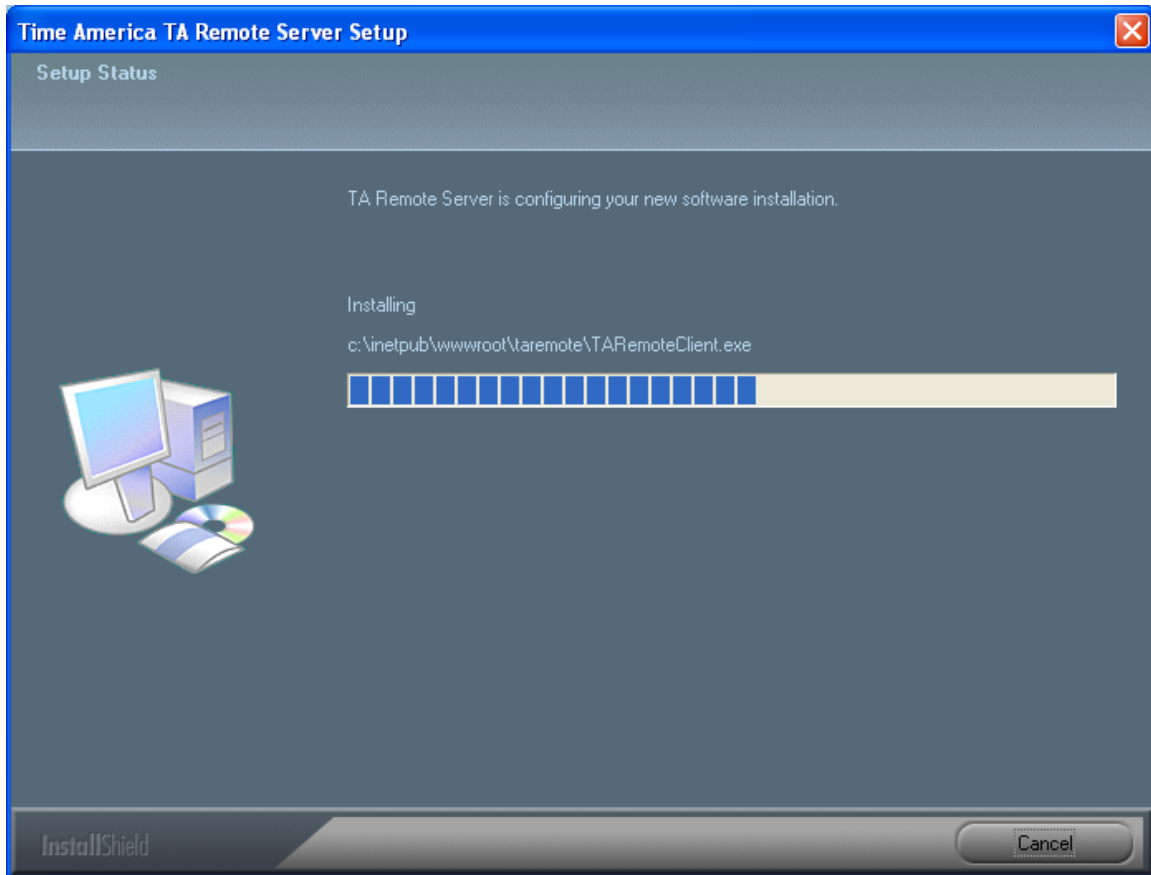
## 4. Select a Program Folder



Click "Next".

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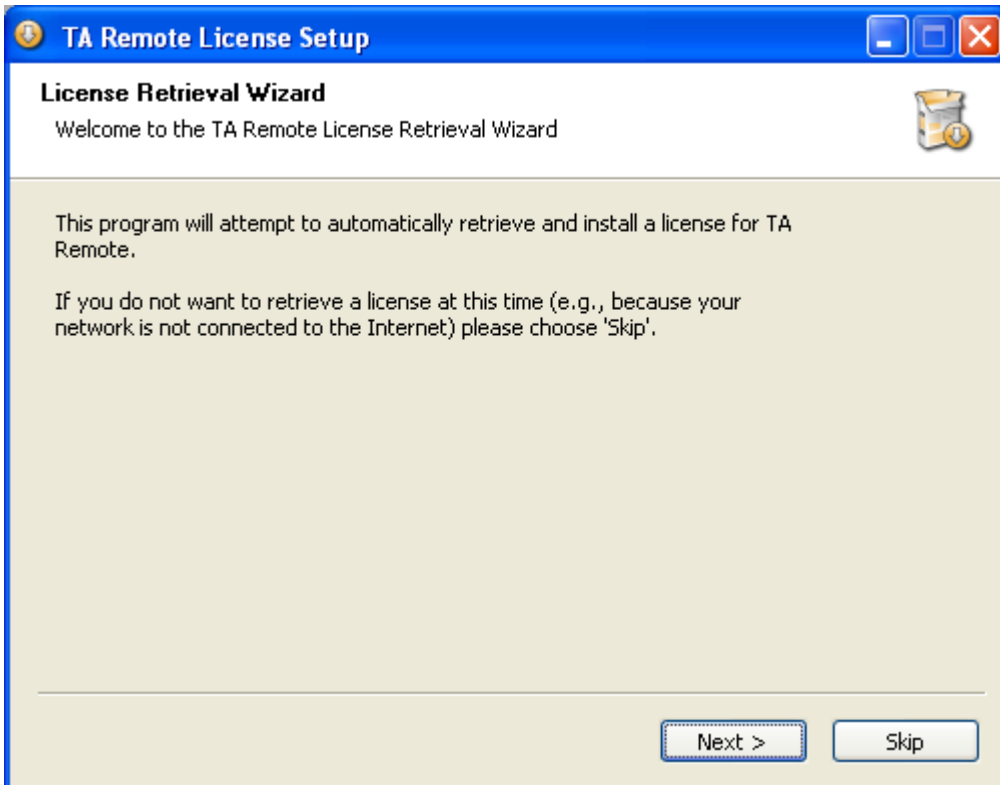
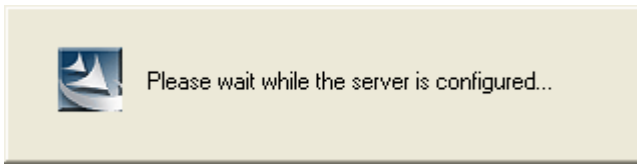
## 5. Setup Status



If this message appears, click "Continue Anyway" to proceed.

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## 6. License Retrieval Wizard

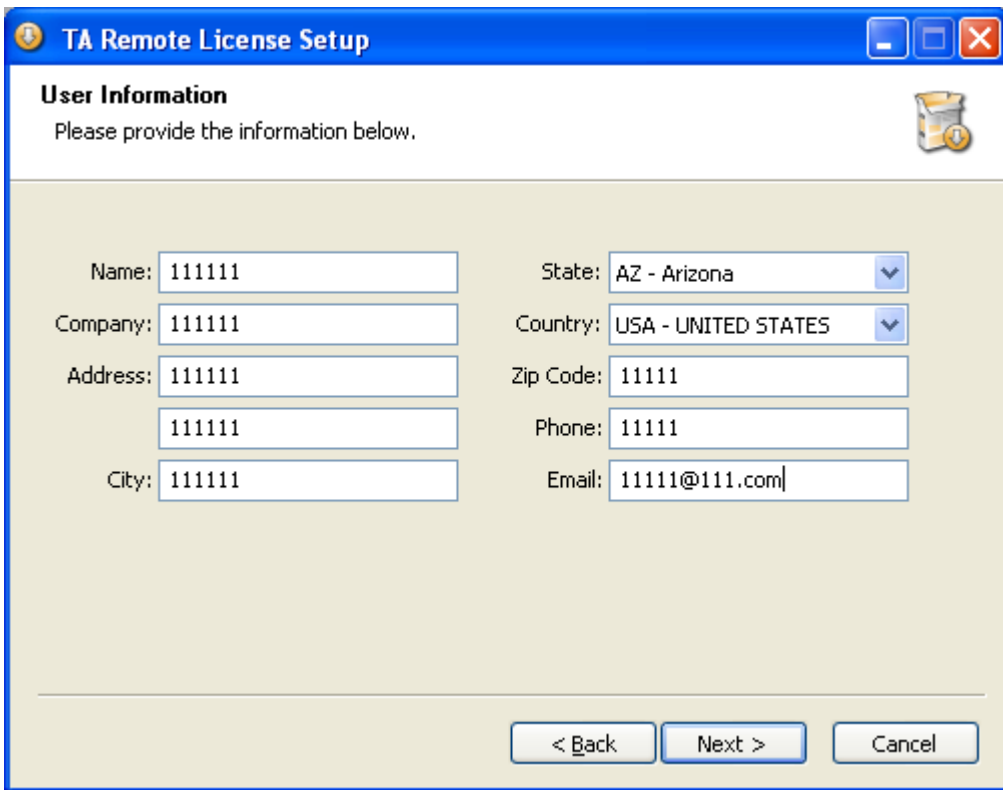


**The License Retrieval Wizard will automatically retrieve and install a license for TA Remote. Click “Next”.**



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## 7. License Retrieval Wizard: User Information



The screenshot shows a Windows-style dialog box titled "TA Remote License Setup". The main heading is "User Information" with a sub-instruction: "Please provide the information below." There is a small icon of a box with a question mark in the top right corner of the form area. The form contains several input fields and dropdown menus:

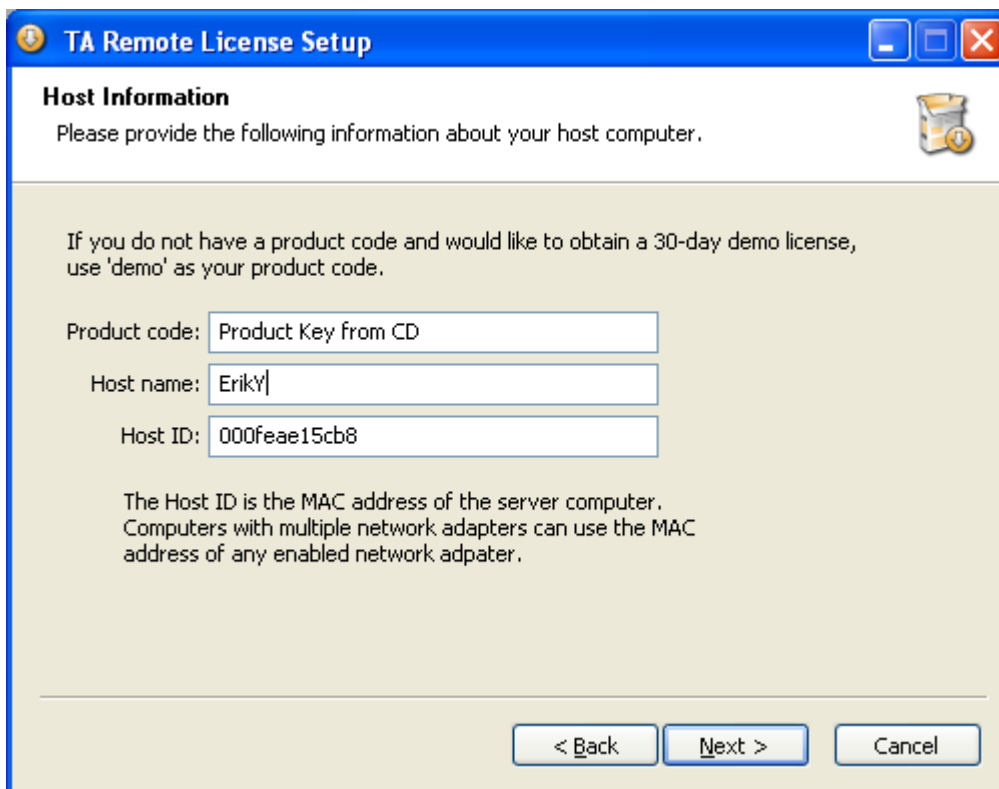
Name:	<input type="text" value="111111"/>	State:	<input type="text" value="AZ - Arizona"/>
Company:	<input type="text" value="111111"/>	Country:	<input type="text" value="USA - UNITED STATES"/>
Address:	<input type="text" value="111111"/>	Zip Code:	<input type="text" value="11111"/>
	<input type="text" value="111111"/>	Phone:	<input type="text" value="11111"/>
City:	<input type="text" value="111111"/>	Email:	<input type="text" value="11111@111.com"/>

At the bottom of the dialog box, there are three buttons: "< Back", "Next >", and "Cancel".

**Complete all fields with your company info. When finished, click "Next".**

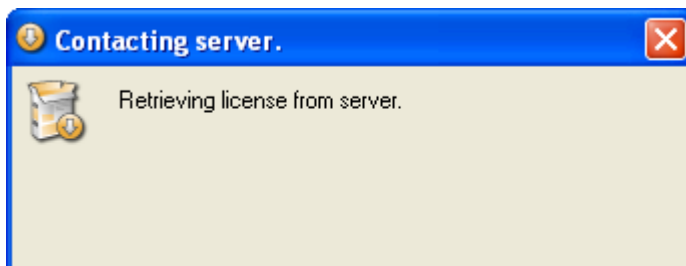
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## 8. License Retrieval Wizard: Host Information



The screenshot shows a Windows-style dialog box titled "TA Remote License Setup". The main heading is "Host Information" with a sub-instruction: "Please provide the following information about your host computer." Below this, there is a note: "If you do not have a product code and would like to obtain a 30-day demo license, use 'demo' as your product code." Three input fields are present: "Product code:" containing "Product Key from CD", "Host name:" containing "Eriky", and "Host ID:" containing "000feae15cb8". A paragraph explains: "The Host ID is the MAC address of the server computer. Computers with multiple network adapters can use the MAC address of any enabled network adapter." At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

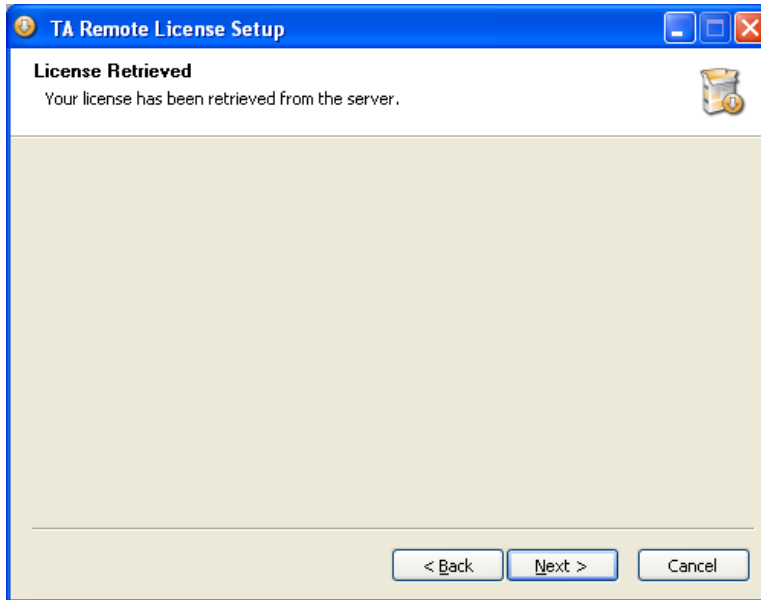
**Enter the Product key and the Host Name. The HOST ID (MAC ADDRESS) will be pre-populated, and does not require the user to type it in. When finished, click “Next”.**



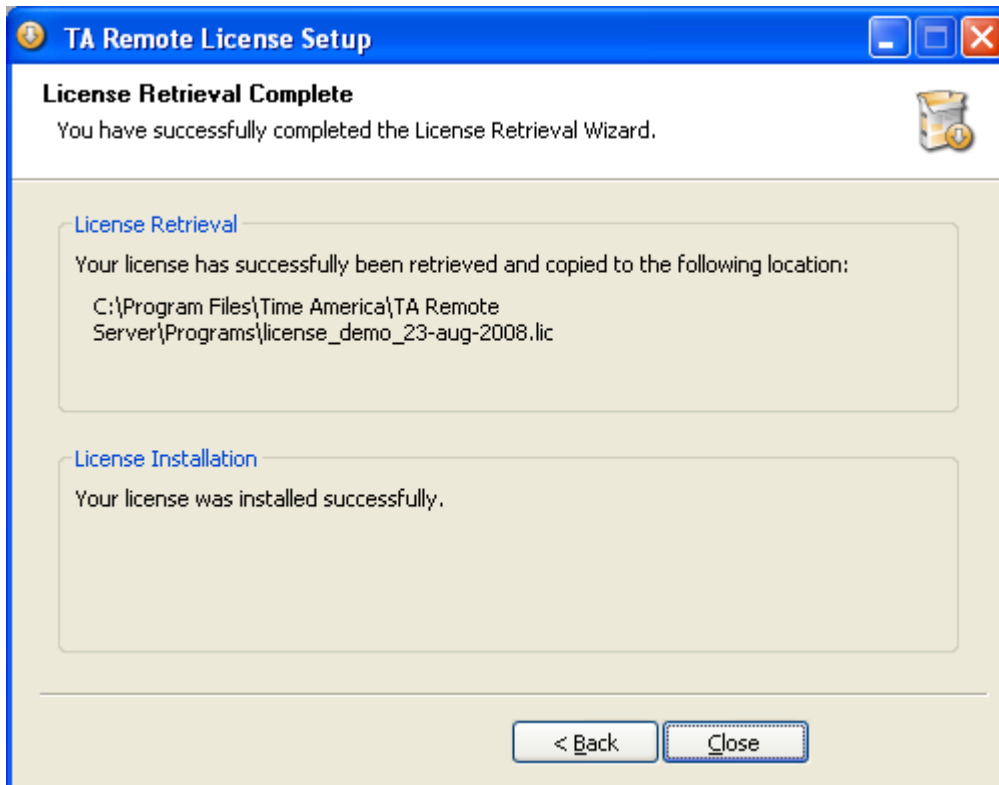
The screenshot shows a smaller dialog box titled "Contacting server." with a close button (X) in the top right corner. It contains a folder icon with a question mark and the text "Retrieving license from server."

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## 9. License Retrieval Wizard: Complete



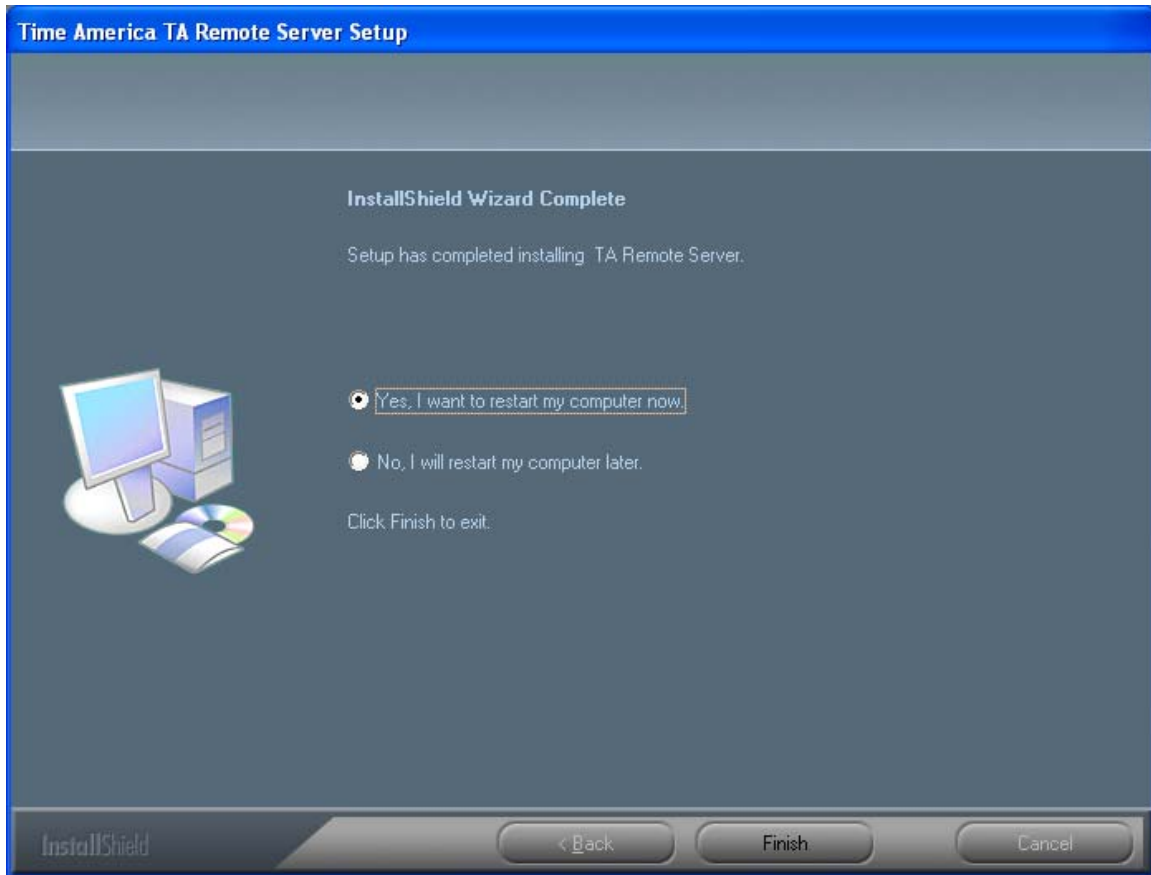
Click "Next".



Click "Close".

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## 10. Rebooting the server



**After installing TA Remote, you will need to restart the server and then verify that the TA Remote Application Publishing Service is running.**

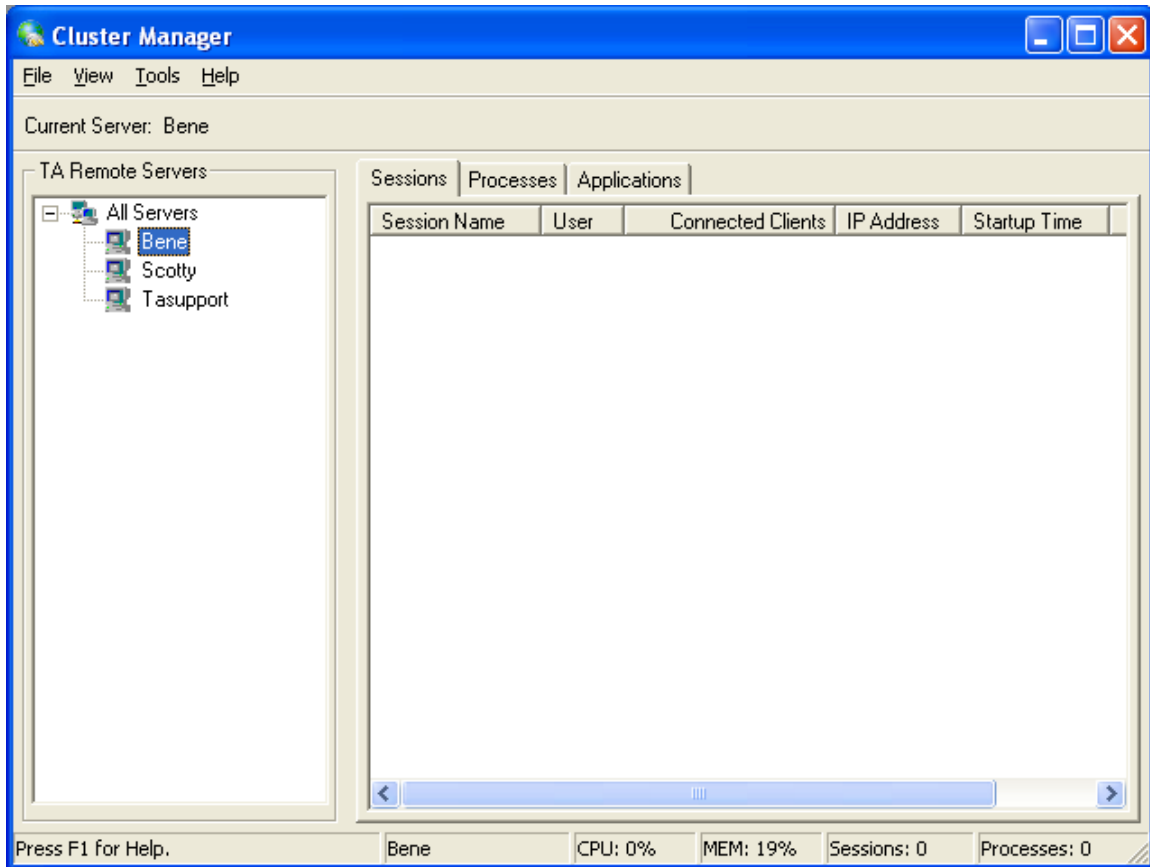
**Click “Yes, I want to restart my computer now”. Click “Finish”**

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## 11. Run the Cluster Manager

The Cluster Manager allows administrators to add and remove applications and to administer, monitor, and control client access to the TA Remote Server.

To run the Cluster Manager, double-click the Cluster Manager icon on the desktop.

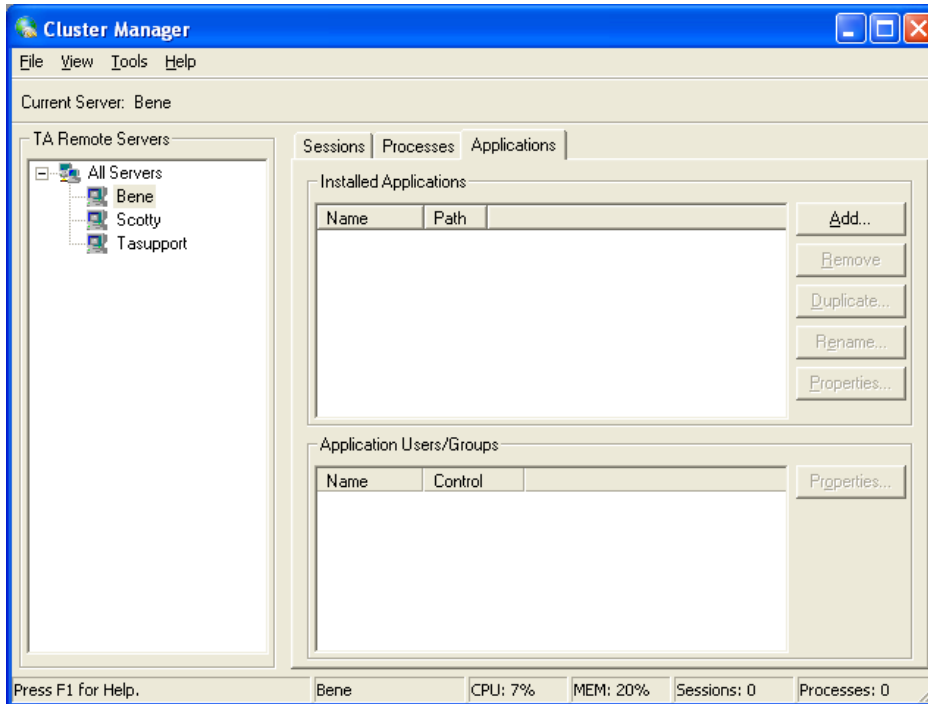


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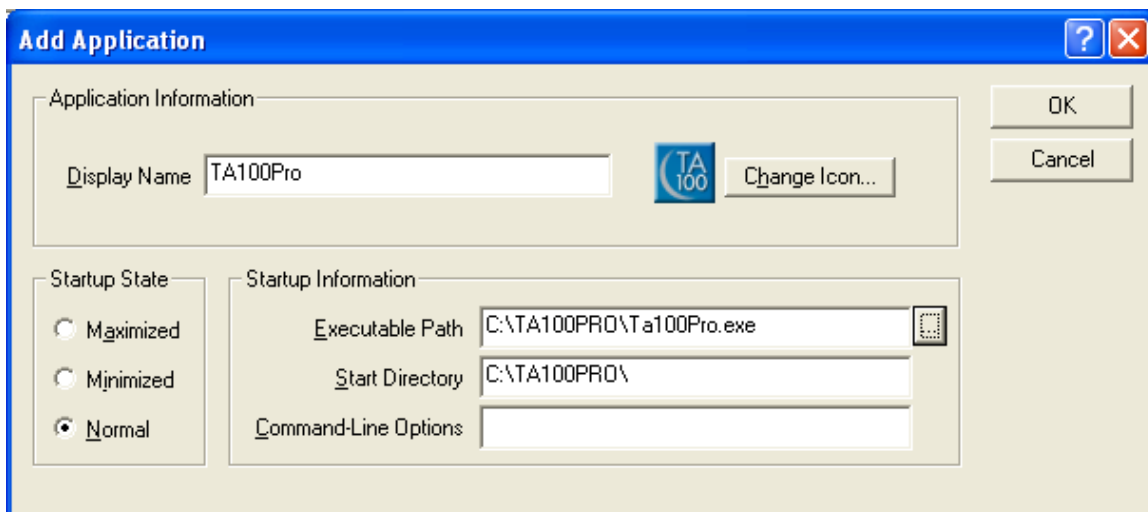
## 12. Cluster Manager: Register Applications

Applications must be registered with the Cluster Manager before clients can access them.

To register an application, click the Applications tab and click “Add”.



The executable path is the location of your TA100 Pro executable. Use the “Browse” button to select this path. Then click “Ok”.



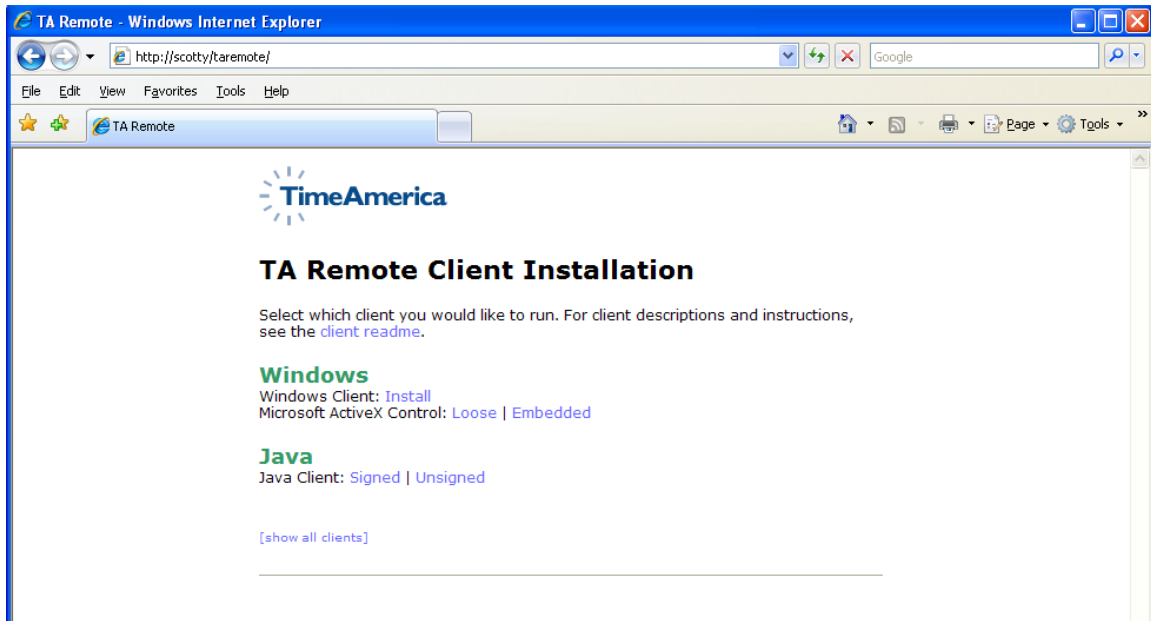
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## 13. TA Remote Client Installation

From the browser, enter the URL as follows:

**http://<your server's name>/taremote/**

For example: **http://scotty/taremote/**

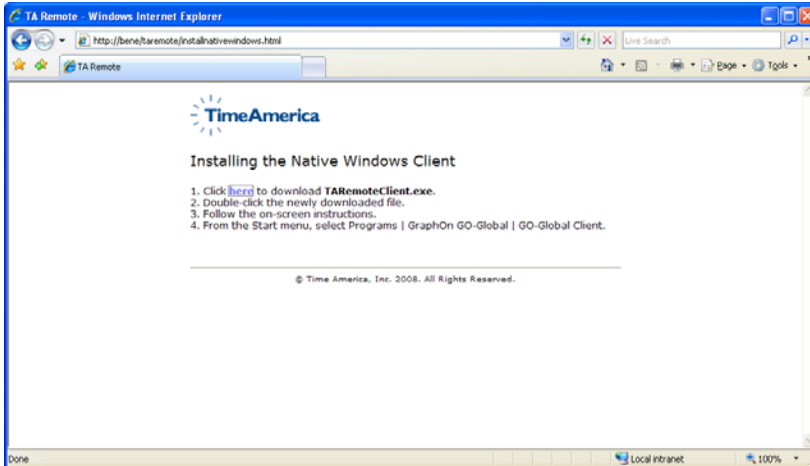


# TA Remote Install

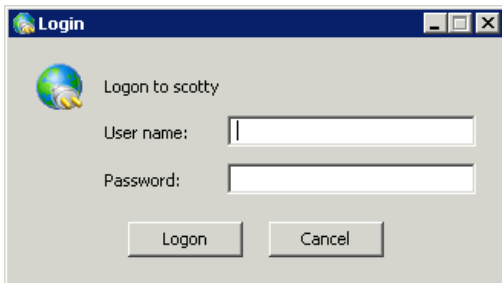
## 14. Installing the Native Windows Client

Direct users to the TA Remote logon page. From their Web browser, point users to the TA Remote logon page:

<http://<your server's name>/taremote/>

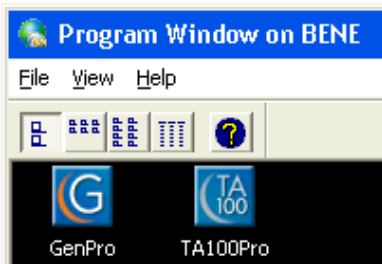


Click “Here”.



Enter your Network Logon and password. Click “Logon”.

Once a user connects to the TA Remote Server, applications are launched from the Program Window by double-clicking the application’s icon.



Click on the TA100 Pro icon. Log in.